

PROCEDURES AND RESPONSIBILITIES

RE-ORDERING SUPPLIES

All orders begin on the 1st of the month and end on the last day of the month. Orders must be verbally received from the patient or caregiver every 30 days in order to receive supplies. A courtesy phone call will be made by Care Solutions in the last 2 weeks of each month in order to obtain your monthly order. However, it is your responsibility to place that order each month. Please return any calls that are made regarding orders and keep your contact information up-to-date.

PATIENT RESPONSIBILITIES

If at anytime your orders are changed by a doctor, contact Care Solutions immediately to notify them of the change. They will need a signed doctor's order before they can send out any additional formula and supplies.

We also appreciate your cooperation in keeping contact and insurance information up-to-date.

TIPS TO REMEMBER

Always use warm or room temperature water when flushing to avoid cramping.

Unless otherwise specified, extra water can be given throughout the day through the tube. Additional water can help maintain your hydration status, keep your tube from clogging, and help maintain normal bowel habits.

To prevent your tube from clogging, make sure to flush it at least once every 12 hours even if you are not using it.

If you have a clamp on your tube, it should stay clamped shut when you are not using your tube.

Always keep the head and/or head of the bed at 30-45 degrees during feeding and for at least 30 minutes following feeding to prevent reflux and choking.

If you have any signs of formula intolerance that were not present prior to starting your tube feedings (ex: constipation, diarrhea, vomiting, distention), contact your Registered Dietitian at Care Solutions:

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